SERFF Tracking Number: UTAC-126777927 State: Arkansas Loyal American Life Insurance Company State Tracking Number: 46601 Filing Company:

Company Tracking Number: LOYAL-12-0019-DM-GN

TOI: Sub-TOI: MS09 Medicare Supplement - Other 2010 MS09.000 Medicare Supplement Other 2010

Product Name: Medicare Supplement Mailer

Project Name/Number: Medicare Supplement Mailer/LOYAL-12-0019-DM-GN

Filing at a Glance

Company: Loyal American Life Insurance Company

Product Name: Medicare Supplement Mailer SERFF Tr Num: UTAC-126777927 State: Arkansas

TOI: MS09 Medicare Supplement - Other 2010 SERFF Status: Closed-Filed State Tr Num: 46601

Sub-TOI: MS09.000 Medicare Supplement Co Tr Num: LOYAL-12-0019-DM-State Status: Filed-Closed GN

Other 2010

Filing Type: Advertisement Reviewer(s): Stephanie Fowler

Authors: Jackie Cunningham, Disposition Date: 08/31/2010

Melissa MacLaurin

Date Submitted: 08/25/2010 Disposition Status: Filed

Implementation Date Requested: On Approval Implementation Date:

State Filing Description:

General Information

Project Name: Medicare Supplement Mailer Status of Filing in Domicile: Authorized Project Number: LOYAL-12-0019-DM-GN Date Approved in Domicile: 08/24/2010

Domicile Status Comments: Requested Filing Mode: Review & Approval Explanation for Combination/Other: Market Type: Individual Submission Type: New Submission Group Market Size:

Overall Rate Impact: Group Market Type:

Filing Status Changed: 08/31/2010 Explanation for Other Group Market Type:

> State Status Changed: 08/31/2010 Created By: Melissa MacLaurin

Submitted By: Melissa MacLaurin Corresponding Filing Tracking Number:

Filing Description:

Deemer Date:

Loyal American Life Insurance Company NAIC: 65722 FEIN: 63-0343428

Requesting Approval for Medicare Supplement Advertisement:

Form Number Form Description

LOYAL-12-00019-DM-GN Medicare Supplement Mailer

Advertisement to be used with Medicare Supplement policies described below:

Form: Form Number: Serff Number:

Medicare Supplement Plan A Loyal-MS-CR-A-AR UTAC-126397388 Medicare Supplement Plan F Loyal-MS-CR-F-AR UTAC-126397388 Medicare Supplement Plan G Loyal-MS-CR-G-AR UTAC-126397388

Company Tracking Number: LOYAL-12-0019-DM-GN

TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010

Product Name: Medicare Supplement Mailer

Project Name/Number: Medicare Supplement Mailer/LOYAL-12-0019-DM-GN

Medicare Supplement Plan N Loyal-MS-CR-N-AR UTAC-126397388

- Approval 1/27/2010

Medicare Supplement Plan B Loyal-MS-CR-B-AR UTAC-126631994 Medicare Supplement Plan C Loyal-MS-CR-C-AR UTAC-126631994 Medicare Supplement Plan D Loyal-MS-CR-D-AR UTAC-126631994

- Approval 5/25/2010

Dear Analyst:

The forms described above are submitted for your review and approval. The policies were developed for compliance with the amended NAIC Medigap model as required by the Federal Medicare Improvements for Patients & Providers Act of 2008 (MIPPA).

These new 2010 Standardized plan forms will be marketed from our home office on a direct basis, with a coverage effective date of June 01, 2010, or later. The policies will be sold by home office employees and no commissions will be paid to external agents.

The advertisement is new and does not replace any forms previously approved by your department. The mailer will be used with the policy forms described in this cover letter as well as any future approved plans.

Should you have any questions, please feel free to contact me at 866-459-4272, ext. 4794 or by email at MMacLaurin@gafri.com.

Sincerely,

Melissa MacLaurin, Compliance Analyst

Company and Contact

Filing Contact Information

Melissa MacLaurin, Compliance Analyst mmaclaurin@gafri.com 11200 Lakeline Blvd Ste 100 512-807-4794 [Phone]

Austin, TX 78717

Filing Company Information

Loyal American Life Insurance Company CoCode: 65722 State of Domicile: Ohio 11200 Lakeline Blvd., Suite 100 Group Code: 84 Company Type: Insurance

 SERFF Tracking Number:
 UTAC-126777927
 State:
 Arkansas

 Filing Company:
 Loyal American Life Insurance Company
 State Tracking Number:
 46601

Company Tracking Number: LOYAL-12-0019-DM-GN

TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010

Product Name: Medicare Supplement Mailer

Project Name/Number: Medicare Supplement Mailer/LOYAL-12-0019-DM-GN

Company

P.O. Box 559004 Group Name: State ID Number:

Austin, TX 78755-9004 FEIN Number: 63-0343428

(800) 633-6752 ext. [Phone]

Filing Fees

Fee Required? Yes
Fee Amount: \$25.00
Retaliatory? No

Fee Explanation: \$25 per form

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

 Loyal American Life Insurance Company
 \$25.00
 08/25/2010
 39007959

 Loyal American Life Insurance Company
 \$25.00
 08/31/2010
 39143042

Company Tracking Number: LOYAL-12-0019-DM-GN

TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010

Product Name: Medicare Supplement Mailer

Project Name/Number: Medicare Supplement Mailer/LOYAL-12-0019-DM-GN

Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Filed	Stephanie Fowler	08/31/2010	08/31/2010

Objection Letters and Response Letters

Objection	Letters			Response Letters			
Status	Created By	Created On	Date Submitted	Responded By	Created On	Date Submitted	
Pending Industry	Stephanie Fowler	08/30/2010	08/30/2010	Melissa MacLauri	n08/31/2010	08/31/2010	
Response							

Company Tracking Number: LOYAL-12-0019-DM-GN

TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010

Product Name: Medicare Supplement Mailer

Project Name/Number: Medicare Supplement Mailer/LOYAL-12-0019-DM-GN

Disposition

Disposition Date: 08/31/2010

Implementation Date:

Status: Filed Comment:

Rate data does NOT apply to filing.

Company Tracking Number: LOYAL-12-0019-DM-GN

TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010

Product Name: Medicare Supplement Mailer

Project Name/Number: Medicare Supplement Mailer/LOYAL-12-0019-DM-GN

Schedule Item Schedule Item Status Public Access

Form Medicare Supplement Mailer Filed Yes

 SERFF Tracking Number:
 UTAC-126777927
 State:
 Arkansas

 Filing Company:
 Loyal American Life Insurance Company
 State Tracking Number:
 46601

Company Tracking Number: LOYAL-12-0019-DM-GN

TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010

Product Name: Medicare Supplement Mailer

Project Name/Number: Medicare Supplement Mailer/LOYAL-12-0019-DM-GN

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 08/30/2010
Submitted Date 08/30/2010
Respond By Date 09/30/2010

Dear Melissa MacLaurin,

This will acknowledge receipt of the captioned filing.

The filing fees submitted are incorrect; the new rates under Rule 57 were effective January 1, 2010. Please submit \$50 for each form.

Please feel free to contact me if you have questions.

Sincerely,

Stephanie Fowler

Company Tracking Number: LOYAL-12-0019-DM-GN

TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010

Product Name: Medicare Supplement Mailer

Project Name/Number: Medicare Supplement Mailer/LOYAL-12-0019-DM-GN

Response Letter

Response Letter Status Submitted to State

Response Letter Date 08/31/2010 Submitted Date 08/31/2010

Dear Stephanie Fowler,

Comments:

Response 1

Comments: An additional \$25 has been added to the filing fees to bring the total amount to \$50 per the new rates under Rule 57.

Changed Items:

No Supporting Documents changed.

No Form Schedule items changed.

No Rate/Rule Schedule items changed.

Thank you for your time,

Melissa MacLaurin

Sincerely,

Jackie Cunningham, Melissa MacLaurin

Company Tracking Number: LOYAL-12-0019-DM-GN

TOI: MS09 Medicare Supplement - Other 2010 Sub-TOI: MS09.000 Medicare Supplement Other 2010

Product Name: Medicare Supplement Mailer

Project Name/Number: Medicare Supplement Mailer/LOYAL-12-0019-DM-GN

Form Schedule

Lead Form Number: LOYAL-12-0019-DM-GN

		_					
Schedule	Form	Form Type	Form Name	Action	Action Specific	Readability	Attachment
Item	Number				Data		
Status							
Filed	LOYAL-12	- Advertising	Medicare	Initial			LOYAL-12-
08/31/2010	0019-DM-		Supplement Mailer				0019-DM-GN
	GN						(8-19-10).pdf



P.O. Box 26580 Austin, TX 78755-0580 PRESORTED STD U.S. POSTAGE PAID PERMIT 677 AUSTIN, TX

Are You:

- ...Looking to lower your Med Supp premium?
- ...Looking for ways to help pay for the costs that Medicare does not cover?





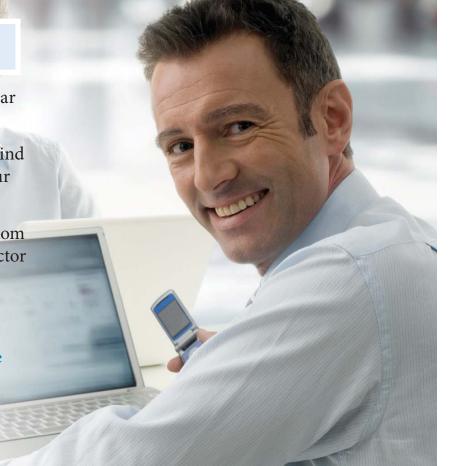
✓ You could save hundreds of dollars per year without decreasing coverage by calling us.

✓ Let our home office Medicare Specialists find the insurance plan and premium to fit your

needs and budget.

✓ Our Medicare Supplements offer the freedom to choose your Medicare-participating doctor or hospital - no referrals required!

✓ Rest assured, a Medicare Supplement is guaranteed renewable for life. As long as you pay premiums, your policy cannot be cancelled for age, medical condition or claims.



Call today to let our Medicare specialists help. We can complete your application in only 15 minutes and no agent will need to visit your home!

Call us today at [(866) 459-4272].

Loyal Imerican

Life Insurance Company®

We help bring security to your life.

Medicare Supplement plans underwritten by Continental General Insurance Company. This policy has exclusions, limitations, reductions of benefits and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage call or write your insurance agent or the company. No insurance company nor its agents are connected with or endorsed by Medicare, Social Security or any other governmental agency. Do not send any money. You must first complete an application to obtain benefits